

COMPANY PROFILE

Industrial, environmental and operational services
for mining, industry and institutions in Mozambique.

Mozambique • 2026

INDUSTRIAL • ENVIRONMENTAL • OPERATIONAL

KIMILA SERVIÇOS, LDA
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01 — WHO WE ARE

ABOUT KIMILA SERVIÇOS

Kimila Serviços, Lda is a Mozambican company delivering industrial, environmental and operational services to mining, industry, healthcare, banking and public-sector clients.

Founded in 2018 and headquartered in Matola Rio, we provide integrated solutions across industrial operations and maintenance, environmental management and consultancy, general building and office cleaning, solid waste collection and transport, refractory works, industrial metalwork, landscaping and grounds maintenance, and licensed labour supply and workforce intermediation.

Our approach is built on three commitments: **quality** in everything we deliver, **safety** for every person on site, and **sustainability** in how we manage resources and waste. Every contract is executed with certified personal protective equipment, documented procedures and continuous supervision.

Today Kimila Serviços employs 162 people and operates long-term contracts with some of the largest industrial operators in Mozambique. We are growing steadily — and we intend to become the reference provider of industrial and environmental services in the country.





2018	162	8	8
YEAR ESTABLISHED	EMPLOYEES	YEARS IN THE MARKET	SERVICE LINES

LICENCE 142/10/02/2020/0035/1002/3515/202032/INEP,IP/LN/2025



02 — WHAT DRIVES US

MISSION, VISION & VALUES

OUR MISSION

To deliver high-quality industrial, environmental and operational services with safety and responsibility, contributing to the sustainable development of businesses and of society.

OUR VISION

To be the leading company in the industrial and environmental services sector in Mozambique, recognised for excellence, innovation and commitment to our clients.

OUR VALUES

QUALITY & PROFESSIONALISM

Consistent standards, competent people, work delivered right the first time.

ENVIRONMENTAL RESPONSIBILITY

Preventing pollution and managing waste properly on every site.

OCCUPATIONAL HEALTH & SAFETY

Nothing we do is worth an injury. PPE and procedure, without exception.

ETHICS & TRANSPARENCY

Honest pricing, clear reporting and full traceability of our work.

COMMITMENT TO THE CLIENT

Tailored service, fast response and accountability from start to finish.

PEOPLE DEVELOPMENT

Continuous training and recognition — our team is the business.



03 — WHAT WE DO

OUR SERVICES

Eight service lines, one contractor. Kimila Serviços covers the full operational and environmental scope of an industrial site.



01

GENERAL BUILDING CLEANING

Thorough cleaning of all areas of a facility so the environment stays clean, safe and orderly — including high-level access, reservoirs and water tanks.



02

SOLID WASTE TRANSPORT & COLLECTION

Collection, transport and correct final disposal of waste generated by homes, businesses and industrial operations, in line with environmental legislation.



03

INDUSTRIAL METALWORK

Manufacture, assembly and maintenance of metal structures and components used in factories, industrial facilities and construction sites.



04

REFRACTORY SERVICES

Installation, maintenance and repair of high-temperature-resistant materials in industrial equipment and structures such as furnaces, boilers and kilns.



05

LABOUR SUPPLY & WORKFORCE INTERMEDIATION

Licensed recruitment and supply of temporary and contract professionals, meeting labour demand without a direct employment link to the client.



06

ENVIRONMENTAL MANAGEMENT & CONSULTANCY

Guidance for companies and projects to operate sustainably and to comply with applicable environmental standards and licensing requirements.



07

OFFICE CLEANING, DISINFECTION & PEST CONTROL

Keeping workplaces clean, sanitised and free from pests — including disinfection, rodent control and integrated pest management on a scheduled or on-demand basis.



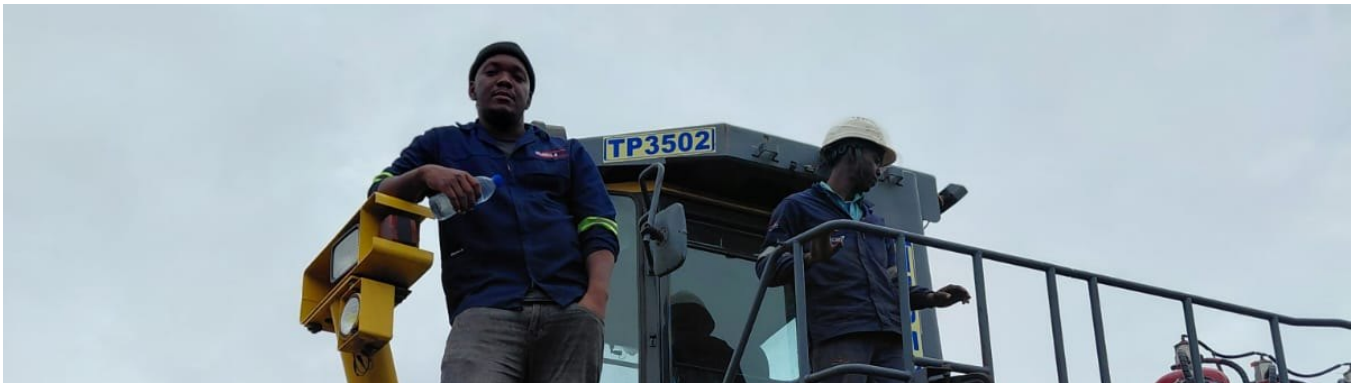
08

LANDSCAPING & GROUNDS MAINTENANCE

Creation and upkeep of green areas — lawn mowing, hedge and tree trimming, planting, weed control, irrigation and the removal of garden waste from offices and industrial sites.

04 — CAPABILITY

INDUSTRIAL & MINING OPERATIONS



A HEAVY EQUIPMENT OPERATION & SUPPORT

Qualified operators and support crews for excavators, dozers, wheel loaders and haul trucks on active mining sites, working to the client's production plan, shift system and safety rules.

B INDUSTRIAL MAINTENANCE

Planned and corrective maintenance of industrial equipment and infrastructure, executed by trained technicians under permit-to-work and lock-out/tag-out controls.

C REFRACTORY & METALWORK PACKAGES

Complete scopes covering fabrication, installation, inspection and repair:

- Refractory lining of furnaces, boilers and kilns
- Structural steel fabrication and on-site assembly
- Welding, cutting and mechanical repairs
- Shutdown and turnaround support teams

D SITE CLEANING, GROUNDS & WASTE HANDLING

Industrial housekeeping, reservoir and tank cleaning, upkeep of green areas and access ways, and the collection, transport and disposal of solid waste generated by the operation.





ON SITE

OUR CREWS AT WORK

Kimila teams operating on active mining and industrial sites in Tete Province — equipment support, maintenance and site services, delivered shift after shift.











05 — HEALTH, SAFETY & ENVIRONMENT

SAFETY IS HOW WE WORK

Kimila Serviços, Lda applies safety and quality standards strictly. Every task is carried out with certified Personal Protective Equipment and in accordance with good industrial practice.





DAILY PRE-SHIFT TOOLBOX TALKS — DAY AND NIGHT SHIFT

PRE-SHIFT TOOLBOX TALKS

Every shift starts with a documented briefing: the day's scope, the hazards identified, the controls in place and the emergency arrangements.

CERTIFIED PPE

Hard hat, eye protection, dust and respiratory protection, hearing protection, gloves, high-visibility clothing and safety footwear — issued, inspected and replaced.

RISK ASSESSMENT

Task-based risk assessments before work begins, with permits, isolation and lock-out/tag-out where the activity requires it.

COMPETENCE & TRAINING

Induction, task-specific training and refresher programmes, with records maintained for every employee on every contract.

INCIDENT REPORTING

Open reporting of incidents and near-misses, investigation of root causes, and corrective actions tracked to closure.

ENVIRONMENTAL CONTROLS

Waste segregation, spill prevention and correct disposal routes applied on every site we operate.

REFERENCE STANDARDS

Our management practices are aligned with the requirements of **ISO 9001** (quality), **ISO 14001** (environment), **ISO 45001** (occupational health & safety), **ISO 27001** (information security), **ISO 31000** (risk management) and **ISO 26000** (social responsibility).

06 — GOVERNANCE

MANAGEMENT POLICY

Kimila Serviços, Lda manages all of its activities under a philosophy of continuous improvement, treating its employees as an essential part of the business, investing in their skills and guaranteeing a safe working environment — always aiming to exceed client expectations.

TO THIS END, THE COMPANY UNDERTAKES TO:

01 **Organise work by objectives** and manage resources productively across every contract.

02 **Plan its Management System**, ensuring that measurable objectives are set for Quality, the Environment, and Occupational Health and Safety.

03 **Comply with all statutory and regulatory requirements** applicable to its activities and licences.

04 **Minimise environmental impact** through pollution prevention and proper waste management, contributing to the preservation of the environment and of natural resources.

05 **Minimise operational risk**, thereby contributing to the prevention of occupational illness and workplace accidents.

06 **Promote communication and collaboration** with clients, employees, authorities and other stakeholders.

07 **Communicate this policy** internally and externally, ensuring it is understood by all employees.

08 **Review this policy periodically** so that it remains current, adequate and effective.





07 — ENVIRONMENT

SUSTAINABILITY POLICY

Kimila Serviços, Lda promotes sustainable practices across its operations — encouraging recycling, efficient resource management and the protection of the environment. The company works continuously to reduce its own environmental footprint and to contribute to sustainable development in the communities where it operates.



WASTE RECYCLING

Segregation at source and recovery of recyclable streams before disposal.

RESOURCE CONSERVATION

Efficient use of water, fuel and consumables on every site.

ENERGY EFFICIENCY

Route planning, equipment upkeep and reduced idling to cut emissions.

SUSTAINABLE LOGISTICS

Correct transport and disposal routes, fully documented and traceable.

08 — OUR PEOPLE

RECOGNISING OUR TEAM

Our employees are the business. Kimila Serviços invests in training, promotes from within and formally recognises the people whose commitment and discipline make the difference on site.





LEFT: EMPLOYEE RECOGNITION AWARD — CERTIFICATE AND MERIT PRIZE. RIGHT: PLANNING AND TRAINING SESSION

EMPLOYEE RECOGNITION PROGRAMME

Certificates and merit awards for professionalism, dedication and contribution to the company's results.

TRAINING & DEVELOPMENT

Induction, technical training and refresher courses so that every employee grows with the company.

SAFE WORKING ENVIRONMENT

A workplace where people are equipped, briefed and supported to go home unharmed every day.

EQUAL OPPORTUNITY

Mixed teams across all operational roles, with recruitment based on competence and attitude.



09 — SOCIAL RESPONSIBILITY

COMMUNITY & LOCAL EMPLOYMENT

Kimila Serviços participates in national employment initiatives alongside the National Employment Institute (INEP) and industry partners, taking recruitment directly to the communities where we operate.



MOBILE EMPLOYMENT DESK (BME / INEP) — "PROMOTING EMPLOYMENT IN RURAL AREAS", TETE PROVINCE





LOCAL RECRUITMENT

Priority given to candidates from the districts surrounding our contracts, reducing migration pressure and building local skills.

PUBLIC-PRIVATE PARTNERSHIP

Active participation in INEP's Mobile Employment Desk (Balcão Móvel de Emprego) programme with government and industry.

FIRST JOB OPPORTUNITIES

Entry-level positions with structured induction and on-the-job training for young candidates without prior experience.

TRANSPARENT SELECTION

Open, documented recruitment processes registered with the competent authorities.

10 — TRACK RECORD

OUR CLIENTS

Long-term contracts with leading industrial operators, financial institutions and public health units in Mozambique.

SOUTH32 — MOZAL

SCOPE

Solid waste transport; staffing and temporary staffing; industrial maintenance; refractory materials; industrial metalwork.

CONTRACT TERM

2018 — 2026

VULCAN MOÇAMBIQUE, SA

SCOPE

Supply of labour for heavy equipment operation at the Moatize Mine.

CONTRACT TERM

2023 — 2026

HOSPITAL GERAL DE CHAMANCULO

SCOPE

General cleaning of reservoirs and water tanks.

CONTRACT TERM

2021 — 2026

BANCO LETSHEGO

SCOPE

Office cleaning services.

CONTRACT TERM

2018 — 2026

EMOSE

SCOPE

Office cleaning and general building cleaning.

CONTRACT TERM

2018 — 2019

HOSPITAL 1.º DE MAIO

SCOPE

General cleaning of water tanks.

CONTRACT TERM

2020 — 2021

ESTABLISHED	STAFF	LICENCE
2018	162	142/10/02/2020/0035/1002/3515/202032/INEP,IP/LN/2025

Our strongest reference is contract continuity: clients who first engaged Kimila Serviços in 2018 are still working with us today. Renewals, not referrals, are how we measure our performance.

11 — THE DIFFERENCE

WHY CHOOSE KIMILA

Our methodology, our experience, the training of our staff and the quality of the products and equipment we use allow us to achieve better results than our competitors — and usually in less time.

QUALIFIED TECHNICAL TEAM

Trained, certified and supervised personnel across all eight service lines, with records maintained per contract.

MODERN EQUIPMENT

Well-maintained machinery, tools and cleaning products selected for performance and for safety.

PROVEN METHODOLOGY

Documented procedures and supervision that deliver consistent, repeatable results on every visit.

SAFETY & ENVIRONMENTAL COMPLIANCE

Work executed to recognised standards, with full PPE and correct waste handling.

PERSONALISED SERVICE

Scopes built around the client's operation, shift pattern and reporting requirements — not off the shelf.

EIGHT YEARS OF CONTINUITY

A reputation built since 2018 on professionalism, reliability and long-term client relationships.





EXPERTISE THAT BOOSTS YOUR PRODUCTION



CONTACT US

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LEGAL

Kimila Serviços, Lda
NUIT 400874883
Established 2018

LICENCE

142/10/02/2020/0035/1002/
3515/202032/INEP,IP/LN/2025

Thank you for considering Kimila Serviços, Lda. We would be glad to visit your site, understand your requirements and prepare a tailored proposal.

KIMILA Services

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